



Euro Oak Installation

Before Starting Installation

Your floor has been manufactured with the best possible care. However we would still advise you to check the floor panels for visible deviations such as damage, extreme colour differences and shape or dimensional deviations. Complaints concerning visible deviations will not be entertained after floor panels have been installed. Ensure good lighting when installing the floor. You may remove existing skirting boards and reinstall them after installation. To enable the floor to expand and contract under skirting boards, end piece and transition skirting boards should be fixed on the walls. In other words, these skirting boards should not be fixed to the floor panels.

Subfloors

Floor panels can be installed on practically any subfloor. This subfloor however should be permanently dry, hard, flat, clean and have adequate load-bearing capacity. A floor is flat if there is less than 2 mm height difference over a distance of one continuous meter. Unevenness exceeding 2mm/meter should be levelled out.

Concrete Subfloors: A concrete floor should not contain more than 2% moisture. You should install an insulating layer on top of this. A 3mm underlayment will be adequate from the technical point of view. You should also always install a moisture insulation product. Joints should be thoroughly sealed and the moisture insulation product should extend behind and up the full height of the skirting board.

Wood Subfloor: If the subfloor is wood, check it for loose parts and tighten the same in place. Your supplier can carry out the required measurements using an OM meter. You may level the floor by sanding it down or installing a chipboard sheet. A 3mm underlayment will be adequate from a technical point of view. Always make sure there is sufficient ventilation to allow the sub-floor to breathe. Do not install floor panels in a wet crawl space. If secret nail down 20mm thick floor boards, before laying the new floor boards on top, moisture barrier underlay must be used to cover whole floor area.

Under-Floor Heating: If you want to lay a wooden floor on top of under-floor heating, there are certain rules that you must follow. It is important to know what type of under-floor heating is being used and the type of sub floor underlay that has been chosen. We advise that before you purchase your floor, you always ask your retailer for advice.

Requirements with Regard to Noise Reduction: There are situations where a sound-dampening sub-floor is required. Your retailer has various kinds of sub-floor underlay that meet these requirements.

Laying Instructions

The boards are laid “floating” by gluing the panels together using waterproof PVA wood glue. If the humidity level and temperature change, the floor may shrink or expand to some extent. For this reason, expansion gap 12mm or the thickness of the floor should be maintained with respect to all fixed boundaries such as walls, thresholds, columns and central heating pipes. Movement joints should be installed if floors are more than 12m long or 6m wide, as well as near door openings, between rooms, at turns in passages etc. These movement joints may be finished using specially developed dilation joint profiles. There should be an offset of at least 40cm between the top ends of the floor panels in consecutive rows.

- 1) After the sub-floor underlay has been laid, the next step is to start laying the boards. We recommend that you start in a corner of the room which is immediately visible when entering the room. First calculate the number of tracks that you will be laying. You will obtain best results if the first and the last track are approximately the same width. Now lay the first panel with the groove of the length facing the wall. Usually the panels are laid lengthwise in the house (in the direction of the light).
- 2) An expansion joint 12mm or the thickness of the floor should be installed all around the floor. Place a spacer block at every 40cm. remove them 24 hours after the floor has been laid. Now place the second floor panel and the and so on, until the installation of the first row of floor panels is completed. Now check weather the first row is straight by tensioning a rope along the length. After the third row has been laid, check again if the floor is level.
- 3) If the wall is not fully straight, you should transfer the unevenness to the floor panels. This may be done using a spacer with a lead pencil. After the floor panels have been marked out. Saw the same as required so that the recesses etc fit together. Keep in mind the expansion joint. Use a fine toothed saw for this purpose. If a hand saw is used, make sure the decor side is facing upwards. If a jigsaw is used, keep the decor side facing downwards.
- 4) Lay the first row of panels by gluing each subsequent panel on the short side. In the second row, start with the remaining part of the first row. This part however, must be at least 40cm in length so as to ensure that the floor has optimum stability and also to ensure minimum loss of material. The panels should be glued along the entire length and width. Do not use too much glue.
- 5) To tighten, use the stop block of the laying set. You can also use a wooden fillet of at least 30cm. This is to avoid damage to the panels. After the panels have been tightened, remove any residual glue immediately with a slightly moist cloth. After the glue has dried, it will be almost impossible to remove any residue.
- 6) While fitting the last row of the floor panels, lay the floor panels with the decorative side down with the groove against the wall. Now make the required markings and cut with the saw. Also keep in mind the prescribed expansion joint of 15mm and that the floor should be free all around. If it is difficult to reach the last row, lay the boards one by one as close as possible against the boards of the last row but one. Then push them together lengthwise using a pull iron and a hammer. The cross cut ends are tightened using a stop block or a pull iron and hammer.

After Installation

You may start using the floor immediately after installation. You may now start finishing operations on the floor. The spacer block should be removed immediately. You may also start installing the skirting boards. In the case of pre-oiled floors, it is advisable to apply maintenance oil to the floor after installation.

*For stair installation, please refer to Euro oak brochure for accessories, such as stair nose and ramp.

*For care and maintenance, please see our “Care and maintenance of your Euro Oak”.



Euro Oak Care and Maintenance

Care & Maintenance of Your Euro Oak Floor

Correct care & maintenance of your Euro Oak engineered floor will help ensure your floor always looks its best and will aid its long term reliability and performance.

For routine care and maintenance please follow these simple instructions:

Initial Care Immediately Following Installation

Lacquered or UV Oiled finished floorings

- Dust the floor and if your flooring has been glued down clean off any adhesive residue with an appropriate adhesive cleaner.
- Clean the floor with “Bona – Wood Floor cleaner”
You must taking care of use the correct type of flat mop and to follow the instructions on the container.
This cleaner is available through your floor supplier.
- A Bona – “Wood Floor Cleaning Kit” is also available which includes the Bona cleaner and mop.

Ongoing Care and Maintenance

- Vacuum or sweep the floor weekly, or more frequently if required. The vacuum head must be brush or soft felt. Do not use a vacuum that has beater bars or a hard metal head.
- A floor swivel head flat mop with replaceable cloth cover is highly recommended to eliminate finer particles of dirt and grit that may build up on the floor.
- Spillages and tracked in dirt should be wiped off the floor immediately.

Periodically, or as is deemed necessary based on dirt build up etc, thoroughly clean your lacquered or UV Oiled floor by using the “Bona – Wood Floor Cleaner”.

For occasional “refreshing” of your floor surface the following products are available:

Lacquered finish: Bona – “Wood Floor Refresher”

UV Oiled Floor: Bona – “Hard Wax Oil Refresher”

Protections

Every Euro Oak floor is an investment that can last a lifetime; it's always worth making the effort to do so.

- Place a good rug at the entrance and near bio-fold or sliding door to clean shoes before walk on your floor.
- Immediately remove any type of sand or gravel.
- Use protective pads under furniture legs.
- Avoid walking with sharp heels, dry any liquid splashes straight away.
- Protect from sun and intensive UV light.



Euro Oak Warranty

GUARANTEE AND PROVISIONS

Guarantee

You shall have a 25-year guarantee on a wooden floor from the Mega collection as from the purchase date on the basis of the terms and conditions below:

- We provide a guarantee with regard to defects and/or shortcomings that were already present when delivery took place but that were not visible to the naked eye.
- We provide a guarantee with regard to normal use in residential properties and with regard to contract work such as offices, hotel rooms and boutiques. Humid or wet rooms are excluded from this guarantee.
- We provide a guarantee if the floor has been laid in accordance with the Euro Oak laying instructions and maintained using the Euro Oak maintenance products.

Provisions

- The guarantee shall apply if a complaint has been reported to the Style Timber sales point where the floor was purchased within 30 days after the issue of the complaint has been discovered or should have been discovered in all reasonableness. Please report complaints in writing and include the original invoice.
- Should it be deemed that the guarantee applies, either the faulty floor section shall only be replaced or the faulty floor sections shall only be reimbursed in accordance with the provisions made in this guarantee certificate.
- Should be relevant wooden floor from the Euro Oak mega collection no longer be available, an equivalent alternative shall be provided.
- This guarantee only relates to the supplied floor sections and, therefore, not to labour costs, additional materials and any other consequential damage that may ensue.
- The guarantee period shall remain in force unchanged in case of acceptance and resolving the complaint and shall never be extended.
- Should a dispute arise related to the guarantee with regard to your “Euro Oak”, either party may appeal to an independent expert who shall issue a binding decision provided that consumers who do not act in a professional or commercial capacity shall be entitled to bring this dispute to the normal court within one month after we have invoked this stipulation.
- Should this clause be applied, the costs must be agreed upon in advance in writing amongst the parties.

This guarantee is an addition and not an exclusion of the statutory rights that the consumer who does not act in a professional or commercial capacity has.

The Guarantee Shall Be Null and Void In The Following Cases

- If the floor has not been laid in accordance with the laying instructions.
- If the defects could already be seen before the floor was laid.
- If the defects and/or shortcomings occurred due to moisture and/or water damage and/or other causes that cannot be attributed to us the manufacturer/supplier of the floor.
- If the defects and/or shortcomings occurred due to incorrect use or negligent acting and when used for another objective than for what it is intended as well as if maintenance instructions or warnings have been ignored.
- If there are visual shortcomings that occurred due to deformation of the boards due to changing climate conditions, in case of colour differences due to the influence of sunlight and the consequences of normal aging and/or wear phenomena of the finishing layer.
- This guarantee shall only apply with regard to the first owner and the first laying of the floor.
- If there are stains or mechanical damage to the surface (dents, scratches, etc) due to negligent treatment during transportation and storage and in case of damage as a result of stilettos, furniture, stones, sand, pets, etc.